

PROMOTIONAL COMPETITION TERMS AND CONDITIONS

Terms and Conditions ("The Rules")

1. Competition Details

1.1. The Voltaren & Planet Fitness collaboration promotional competition ("**Competition**") is organised by Haleon South Africa (Pty) Ltd ("**Organiser**") in partnership with Planet Fitness ("**Promoter**") at participating stores such as Clicks, Dis-Chem, Takealot, Zulzi and Amazon, and any pharmacy outlet displaying the official point-of-sale material for this competition is eligible to participate ("**Participating Stores**"), entries cannot be made at any other stores.

1.2. The Competition commences on 9 March 2026 and will close on 3 May 2026 at midnight ("**Competition Period**").

1.3. The Competition is open to all South African residents over the age of 18 (eighteen) years and in possession of a valid identity document ("**Participants**"). The Competition is not open to directors, members, partners, employees, agents, or consultants of the Organiser, its franchisees, subsidiaries, marketing and promotional agencies, any person who directly or indirectly controls or is controlled by the Promoter, or any other person involved directly or indirectly with organising the Competition. The Competition is also not open to family members of any of the persons mentioned above.

1.4. Individuals who enter the Competition ("**Participants**") agree to adhere to the rules that govern the Competition. The Organiser reserves the right to amend or supplement the rules governing this Competition at any time by publishing the amended or supplemented rules on its digital platform or by displaying them in Participating Stores. Participants will be deemed to have accepted such amended or supplemented rules upon publication on the Organiser's digital platform or in Participating Stores.

1.5. Participating Stores act solely as retail outlets facilitating the sale of the Organiser's products and are not the organisers, administrators, sponsors, or operators of this Competition. Participating Stores shall bear no responsibility for the administration of the Competition, the selection of winners, prize fulfilment, or any dispute arising from this Competition.

2. Entry Mechanic

2.1 Voltaren Competition

2.1.1. To enter, Participants must:

- Scan the QR code in store or on any Voltaren instore point of sale material.
- Follow the prompts and complete the WhatsApp journey to be entered into the draw.

2.1.2. Participants are limited to a single entry.

2.1.3. Entries will be verified by the appointed development agency. Verified entries will be entered into the Competition draw.

2.1.4. Participants stand a chance of winning a 3 (three)-Month Planet Fitness Membership. The prize is non-transferable and may not be exchanged for cash or any other consideration.

2.1.5. Winners will be selected using an online randomiser operated by the appointed development agency, the development agency's legal representative.

2.1.6. The appointed development agency shall oversee the validation of entries. The Organiser's appointed development agency shall validate entries during a live draw call by verifying each Participant's full name and registered mobile number. A total of ten (10) winners and 1 (one) runner-up shall be selected through a live draw conducted using a certified online random number generator. The runner-up is drawn solely as an alternate and shall only be eligible to receive the prize in the event that the selected winner cannot be contacted within the time period stipulated below. The runner-up shall have no entitlement to a prize unless and until the winner is deemed uncontactable in accordance with these Terms and Conditions.

A representative of Integer Hotspot shall be present during the draw. A representative of the Organizer may, at its discretion, also be present.

2.1.7. Winners will be contacted using the details provided upon entry and must present a valid South African ID to claim their prize.

2.1.8. Prizes must be claimed within 14 (fourteen) working days from the date on which the winner was notified of winning the prize; otherwise, the winner will forfeit the prize.

2.1.9. Incomplete, fraudulent, or non-compliant entries, or entries attempting to manipulate the Competition, will be disqualified.

2.1.10 Full Voltaren competition terms and conditions are available on the Voltaren South Africa website.

3. General Rules

3.1. If the Organiser cannot make contact with the winner after taking reasonable steps to do so, the winner will forfeit the prize. The Organiser will not be liable for a winner failing to receive a prize. Winners will be notified of the date and time from which their prizes can be collected.

3.2. Neither the Promoter nor the Participating Stores make any warranties or representations in respect of the prizes. The Organiser will not be liable for any costs or expenses in respect of the prizes, including but not limited to costs and expenses relating to the collection and/or delivery of the prizes. Participating stores shall not be liable for any defect, cancellation, limitation, or dispute relating to the prize.

3.3. By entering the Competition, the Participant consents to the Organiser using the Participant's personal information to the extent necessary, in accordance with South African laws. By entering, the Participant also consents to the Organiser using a close-up photo of the Participant to make a winner announcement. Participating stores do not collect, process, or store Participant personal information for purposes of this Competition. All personal information is processed by or on behalf of the Organiser in accordance with applicable data protection laws.

3.4. The Promoter shall not be liable for any claims, liability, damages, loss, costs, or expenses whatsoever which are suffered by any person, including but not limited to indirect or consequential loss, as a result of or arising from participation in this Competition or the use of the prizes awarded.

3.5. By entering this Competition, the Participant agrees to release, indemnify, and hold harmless the Organiser, the Promoter, Participating Stores, their subsidiaries, affiliates, directors, employees, agents, contractors, and promotional agencies from any and all claims, liability, damages, costs and/or expenses arising out of participation in the Competition and/or acceptance and/or use of any prize.

3.6. The Organiser reserves the right to terminate this Competition with immediate effect and without notice of such termination. In such event, all Participants hereby waive any rights or claims which they may have against the Organiser and hereby acknowledge that they will have no recourse or claim of any nature whatsoever against the Organiser, its subsidiaries, agents, contractors, and marketing and promotional agencies.

3.7. The selection of winners is final and will take place in accordance with clauses 2.1.5–2.1.9; there will be no further determination subsequent to the selection.

3.8. The Organiser confirms that this Competition is conducted in accordance with the Consumer Protection Act 68 of 2008 and its Regulations governing promotional competitions. The Organiser assumes full responsibility for compliance with all applicable legislation.

Approved for Use